

MUHAMAD MUZZAFFAR SHAH BIN MOHD ESA

Bachelor of Computer Science (Hons.)

Contact: 013-7543768 | Email: muzzaffaresa134@gmail.com

LinkedIn: <https://www.linkedin.com/in/muzzaffaresa/> | Website: <https://muzzaffaresa.com/>

Address: Senggarang, Johor



SUMMARY

Computer Science graduate with hands-on experience in system maintenance, software installation, and web development. Skilled in troubleshooting hardware and software issues, with practical experience as a computer technician. Interested in system administration and technical support roles.

EDUCATION

Universiti Selangor

Bachelor of Computer Science (Hons.)

- CGPA: 3.38

Bestari Jaya, Selangor

November 2021 – December 2024

Sekolah Menengah Kebangsaan Tun Sardon

Sijil Tinggi Persekolahan Malaysia (STPM)

- CGPA: 2.09

Rengit, Johor

June 2019 – April 2021

Sekolah Menengah Kebangsaan Tunku Mahmood Iskandar

Sijil Pelajaran Malaysia (SPM)

- Result: 1A (Computer Science) 1B 4C 1D 2E 1F

Parit Saidi, Johor

January 2014 – December 2018

CERTIFICATIONS & ACHIEVEMENTS

Cerified in Bachelor of Computer Science (Hons.)

September 2025

Presenter in International Conference on Digital Transformation and AI-Driven Innovation Management 2025, "Bridging Digital and Managerial Innovation: Navigating the Future Together"

April 2025

Bronze Award in International Robotics & English Olympiad (IREO)

Aug 2019

PROJECTS

WAU Animation Prototype Website ([View Project Page](#))

A prototype website to showcase WAU-themed animation content and visuals.

- Using HTML, CSS, PHP and JavaScript programming language in Visual Studio Code

February 2026

Marvelous Technology Solution Website ([View Project Page](#))

A corporate website to present company services and business information.

- Using HTML, CSS, PHP and JavaScript programming language in Sublime Text

August 2024

Project ABLE: An AI Similar to ChatGPT ([View Project Page](#))

A web-based chatbot prototype to simulate ChatGPT-like conversational responses.

- Using HTML, CSS, PHP and JavaScript programming language in Sublime Text

April 2024

Haven Mobile App (BrickMania and Quotopia) ([View Project Page](#))

An Android app featuring a simple game and a quote-based application.

- Using Java programming language in Android Studio

March 2024

PongMania Classic Game

A classic Pong-style game focusing on core gameplay mechanics.

- Using C++ programming language in Visual Studio

February 2024

Nano Calculator ([View Project Page](#))

A web-based calculator for performing basic arithmetic operations.

- Using HTML, CSS, PHP and JavaScript programming language in Sublime Text

July 2023

CatDog Pet Centre Website ([View Project Page](#))

A website to display pet services, information, and contact details.

- Using HTML, CSS, PHP and JavaScript programming language in Sublime Text

November 2021

WORK EXPERIENCES

Starza Corporation (Part-Time)

Johor

Computer Technician

March 2026 – Current

- Installed and activated Windows and Microsoft Office (365, Project, Visio)
- Configured and installed software based on user requirements

Nanotech Solution

Senggarang, Johor

Computer Technician

December 2024 – Current

- Installed and activated Windows and Microsoft Office (365, Project, Visio)
- Configured and installed software based on user requirements
- Performed data backup, system formatting, and OS reinstallation
- Upgraded hardware including RAM and storage devices
- Carried out internal cleaning, including fan and thermal maintenance
- Resolved software issues and removed malware and unwanted programs

Marvelous Technology Solution

Parit Raja, Johor

Computer Technician

August 2024 – December 2024

- Installed and activated Windows and Microsoft Office (365, Project, Visio)
- Configured and installed software based on user requirements
- Performed data backup, system formatting, and OS reinstallation
- Upgraded hardware including RAM and storage devices
- Carried out internal cleaning, including fan and thermal maintenance
- Resolved software issues and removed malware and unwanted programs

ACTIVITIES & INVOLVEMENT

Conference

International Conference on Digital Transformation and AI-Driven Innovation Management 2025, "Bridging Digital and Managerial Innovation: Navigating the Future Together"

April 2025

Volunteer Work

Mahasiswa Budiman Menyemai Budi Selangor Fruit Valley

June 2024

Seminar

AI in Application Design (Cohort 14)

June – July 2024

Bicara Syhadah 2023 "Santunan Hati Terhadap Saudara Kita"

February 2023

Webinar

"Dive Trought IT" Career Talk

May 2022

'ICT Knowledge Updates' & Majlis Perasmian Penutup ICTBC 2021

September 2022

SKILLS

Programming Languages: HTML, CSS, JavaScript, Java, PHP, MySQL, C#, C++, Python

Web Development: Front-end and back-end development, responsive design

Mobile Development: Android application development (Java, Android Studio)

System & IT Support: Windows installation, configuration, software setup, troubleshooting, hardware upgrades (RAM, storage), system maintenance

Tools & Software: Visual Studio, Sublime Text, Android Studio, PyCharm

Office Tools: Microsoft Word, Excel, PowerPoint

Additional Skills: Basic video editing (PowerDirector, Aurora 3D Animation)

Soft Skills: Leadership, problem-solving, teamwork and collaboration, communication, time management and organisation, adaptability and quick learning, project management, analytical, good learner, very patient

REFERENCES

Academic Mentor

Mohd Noor Rizal bin Arbain | 012-3640239 | rizararbain@unisel.edu.my

Academic Internship Supervisor

Ts. Dr. Irny Suzila binti Ishak | 011-27648124 | irny@unisel.edu.my